



Doreen Welsh

Flight Attendant, USAIR

“Miracle on the Hudson”

When US Airways Flight 1549 crash-landed into New York’s Hudson River in 2010, Doreen Welsh thought that her life was over. Doreen had been working as a flight attendant for 38 years and says that she’s had some interesting incidents in her career, but none like the experience that was to become known as the "Miracle on the Hudson."

About a minute after take-off those on board felt as if the plane hit something. That something happened to be birds—big birds—which unbeknown to passengers and flight attendants took out both of the airliner’s two engines.

Doreen, working the back section of the airplane, thought they were just going to circle around and land, having made quick returns to the airport a number of times in the past. Instead, as she fastened her safety belt, she heard the three words for which she had trained for 38 years, but words she thought she would never hear in her entire career, "BRACE FOR IMPACT!" Doreen had *90 seconds until impact!* Ninety seconds which she knew instinctively would be her last in this world. The world was in slow motion as the pilot had to land the plane on the frigid Hudson River.

Ninety Seconds To Impact!

If you had only 90 seconds to focus the survival skills of those around you, what would you do? This is the question Doreen asks, it’s the question she answers, it’s the story she tells—it’s the story that has audiences in tears one minute and laughing out loud the next.

Doreen takes participants on the emotional journey of that fateful day which became known as *The Miracle on the Hudson*. Because of the heroic deeds of five crewmembers—who had never met until that day—*it was a miracle!*

In addition to being a captivating program, Doreen provides powerful points applicable to every audience. Her program inspires audiences to develop their skills and manage their personal resources through proper training, skill development and risk management. She’ll help you see the necessity of maintaining situational awareness, the importance of engaging in team participation and the necessity of continued training and refresher programs.